

SANDERS & FINK

Founded in 2011, Sanders & Fink has become one of the leading suppliers of engineered wood flooring and luxury vinyl flooring in the UK. However, the history of this family-run company goes further back in time. With roots that date all the way to 1961, Sanders & Fink has a wealth of industry experience and the knowledge to make flooring to an exceptionally high standard.

Committed to premium quality, environmental awareness and innovation, Sanders & Fink products are revolutionising modern interiors by offering the perfect blend of style, durability, and environmental impact at affordable prices.

FITTING & CARE GUIDE

PRO LOC RIGID CORE VINYL FLOORING

PLANK

PLEASE READ IN FULL BEFORE YOU START

Thank you for choosing Sanders & Fink. With years of experience in flooring, the very best in manufacturing procedures and quality raw materials you can be sure of a high quality product that will look and feel great for many years to come.

To make sure your Sanders & Fink floor looks and lasts as intended, we've created this guide to help ensure your floor is properly fitted and maintained over time so please read in full before you start.

RECOMMENDED USE

- Residential and light commercial applications
- Interior use only in climate-controlled environments
- Not for use on ramps
- Do not install planks over floors that are sloped for drainage.

GENERAL

Pro Loc Rigid Core Vinyl Flooring

- Should only be laid on sub-floors that are dry, structurally sound, level (flat to 4.7mm in 4m) and clean (thoroughly swept and free of all debris).
- Has a 2G locking system and is normally loose laid without adhesive.
- Installation in certain types of facilities may involve extreme stress and compromise the locking system (e.g facilities where walkers/wheelchairs are in frequent use (i.e. residential and or extended care use), or facilities with heavy displays, racks, dentist chairs etc).

Check your order

When you receive your Sanders & Fink product, immediately check it for product type, quantity and individual defects before attempting installation and report any problems to your retailer right away. Mistakes can be rectified and replacement materials provided at no extra charge, but only if defects are reported before installation.

- Variations in colour and structure are designed to enhance natural appearance and mixing the planks creates a random and natural appearance.

- A cutting allowance must be added to your floor m² order at the time of purchase. Allow a minimum of 5-10% for cuts, waste and defects.

Transport and storage

During transport and storage your Sanders & Fink flooring should be kept flat, fully supported and protected from excessive heat and cold.

PRIOR TO INSTALLATION

It is essential that the installation site and sub-floor are checked to ensure they are environmentally and structurally acceptable. Additionally, acclimating your flooring prior to installation reduces the risk of damage and is highly recommended. If your planks are damaged by installation no warranty can be provided so the following must be undertaken before installation.

Installation site

Sanders & Fink Rigid Core Vinyl Flooring can be installed directly over most existing floor coverings providing the existing surface is clean, flat, dry and structurally sound (no loose grout, tile, or planks). Wood flooring glued to concrete must be removed before installation and concrete must be smooth and permanently dry.

Sub-floor preparation

- Although Pro Loc Rigid Core Vinyl Flooring planks are water-resistant, they are not to be used as a moisture barrier and your sub-floor should be completely dry prior to installation.
- Sub-floors must be structurally sound, solid, stable, level, plumb, and true to a tolerance in plane of 4.7 in 4m. Voids or humps in the sub-floor will prevent the plans from locking properly:
 - Cracks and holes must be filled with a fast-setting cement-based polymer, modified patching compound or equivalent.
 - Any unevenness over 4.7mm must be sanded down or levelled.
 - The surface must be clean of dirt, oil, adhesive residue etc. and carpet staples should be removed.

Acclimatisation

It is recommended that Sanders & Fink Rigid Core Vinyl Flooring is acclimated prior to installation. Store the boxes flat in the area where they will be installed for a minimum of 48 hours at a room temperature of 18-26°C.



CARE INSTRUCTIONS

- A natural or colourfast mat should be placed at every external doorway to protect the flooring from water and dirt.
- Felt pads, soft castors or non-staining large surface floor protectors should be attached to all heavy objects, appliances and furniture legs to protect the floor from damage. The heavier the item, the wider the floor protector should be.
- Furniture with castors or wheels must be easy swivelling, large surface non-staining and suitable for resilient floors.
- Make sure pets have nails clipped regularly to avoid scratching.
- Wipe up spills, spots and excessive liquids immediately.
- Clean your floor regularly using the wand attachment of a vacuum cleaner or a soft bristle broom to remove loose dirt and grit. Please note: If vacuum cleaners with rolling castors are used, we recommend only soft wheels that are wide enough to support the load.
- Damp mop as needed using clean water and a diluted non-abrasive vinyl floor cleaner recommended for no wax vinyl floors.
- DO NOT:
 - Do not use harsh cleaning chemicals, bleach or wax on your Sanders & Fink Pro Loc floor.
 - Do not use ball type castors as they can damage the floor.
- Avoid exposure to long periods of direct sunlight. Close blinds or curtains during peak sunlight hours.

INSTALLATION

1. Pre-plan the floor by measuring the room first. If the width of the last row is less than 5cm cut the first and the last plank in equal width.
2. Site conditions are not a manufacturing issue. Please make sure that site preparations have been addressed.
3. First, decide which direction the floor boards should run since this influences the visual size ratio of the space. Installation parallel to the longest wall or the main light-source is recommended for best visual effects.
4. The direction of the plank grain should be confirmed and the installation should be balanced from the centre of the area to minimize waste.
5. Snap a chalk line on the substrate to identify the layout reference points, planks should be set using this reference to ensure each row is aligned and will lock together correctly.
6. From the left side of the room put the first plank in place so both the head and side seam grooves are exposed. Planks are to be installed from left to right. To assist in laying the first row straight, the use of masking tape across each short end locking system is helpful. Continue this for the first two rows and remove after completion of installation.
7. Install the second piece in the first row by laying the short-end tongue onto the previously installed piece short-end groove. Lock the pieces together using a rubber mallet. This will engage the 2G click locking into the piece you just placed; you will hear and feel the pieces lock together as the locking tab engages in the joint. Use a soft, white No.2 rubber mallet to vertically engage the joint.
8. Continue in this manner for the rest of the first row. The last piece in the row should be cut to length while maintaining the 10mm expansion gap along the perimeter of the room.
9. Cut a piece that is a least 150mm shorter than the first plank to start the second row or use the cut off from the previous row, keeping in mind the length requirements above. Install the first piece in the second row by inserting the long side tongue into the groove of the piece in the first row at a low angle (25 degree) to the installed piece. Then firmly lower the plank while maintaining a slight pressure toward the installed piece. The pieces should fit snugly together and lay flat. Ensure that the 10mm expansion gap is kept along the wall.
10. To install the remaining planks in the second row, first align the long edge tongue into the groove of the previous row at a shallow angle. Slide the piece to the left until the piece meets the previously installed piece.
11. Firmly lower the piece while maintaining a slight pressure towards the installed piece. The pieces should fit snugly together and lay flat. Engage the short edge join as above.

12. Work across the length of the room installing pieces in the second row. It is critical to keep these first two rows straight and square, as they are the 'foundation' for the rest of the installation. Check often for squareness and straightness while installing to avoid gapping.
13. The use of several 10mm spacer blocks along the first wall will ensure the floor does not shift back towards the left wall during installation.
14. Continue installing, being certain to maintain a random pattern repeat, assisted by offsetting end seams by at least 150mm. Maintain a 10mm expansion gap at all fixed vertical surfaces.
15. Check to be certain all planks are fully engaged; if slight gapping is noticed or the pieces will not lay flat, simply disengage the long/top side joint and then carefully slide the short/end joint apart. Do not pull up on this joint as it will damage the locking mechanism! Reinstall the piece.
16. The last row (possibly the first row) plank width should be no less than 50mm on the long seam. Remember to allow for a gap of 10mm to the wall.
17. Install wall moldings and door transition moldings last. Be sure that all moldings are fastened directly to the wall or subfloor; do not place any fasteners through the floating vinyl flooring. Care must be taken when fitting wall moldings that they do not push down on the floor. This will affect the floors ability to expand and contract and may lead to product failure.

Note: The 2G Click lock joints cannot be 'lifted' or angled apart when removing or repositioning a plank. To remove a plank, first disengage the top/long angle joint by lifting at a slight angle while pulling the complete rows away from each other. Then simply 'slide' the drop joint apart along the floor. Failure to slide this joint apart will damage the drop lock mechanism and prevent proper re-installation of the affected plank.

WARRANTY INFORMATION

We guarantee that to the original purchaser, for 15 years from the date of the original purchase and in a dry residential indoor setting, your floor will be free from manufacturing defects. If you make a claim within the warranty period and follow our servicing procedures, we will provide materials either to repair the defective area or replace the floor, at our discretion.

This warranty does not cover damage caused by:

- Improper care and maintenance
- Accidents, abuse or misuse
- Abnormal wear and tear such as damage caused from 'untipped' spike heel shoes, insufficient protection from furniture, pebbles, sand, and other abrasives
- Improper workmanship, or installation not in accordance with our installation instructions
- Water damage from moisture in a concrete slab, hydrostatic pressure, flooding caused by ice makers, refrigerators, sinks, dishwashers, pipes or natural disasters
- Planks coming apart at the seams because they have been engaged/disengaged more than three times
- Damage caused by vacuum cleaner beater bars and hard or metal castor wheels
- Damage caused by pet urine which has not been promptly wiped up and removed
- Painted bevelled edges

We exclude and will not pay for incidental or consequential damages under this warranty. By this we mean any loss, expense or damage other than to the flooring itself that may result from a defect in the flooring. No implied warranties extend beyond the terms of this written warranty.

QUERIES AND SERVICE

If you have any questions, contact your retail store who should be happy to help. Please keep your receipt as it will be needed to provide proof and date of purchase when resolving any problems that may occur.